

Return Form

Dear customer,
 thank you for your request. We're doing our best to meet your expectations.
 If a return of your order is necessary, please fill in this return form and send it back
 with the goods you want to return. Please notice, that our warehouse does not accept
 unfree delivery due to our terms and conditions.
 For any further questions our service department will assist you.

Sender (stamp)	Clearly legible

Customer No.

Order No./Invoice No.

I am shipping back:

Article	Article No.	Quantity	Reason with code
1. _____	_____	_____	1 2 3 4 5 6 7 8
2. _____	_____	_____	1 2 3 4 5 6 7 8
3. _____	_____	_____	1 2 3 4 5 6 7 8
4. _____	_____	_____	1 2 3 4 5 6 7 8

Reason of return:

- | | | | |
|-----------------|-----------------------|--------------------------------------|------------------------|
| 1 doesn't fit | 3 incorrectly ordered | 5 picking error | 7 repair (no warranty) |
| 2 don't like it | 4 shipped incorrectly | 6 article defective (warranty check) | 8 delivered too late |

Error description:

Please exchange into:

Article	Article No.	Quantity	Price per piece
1. _____	_____	_____	_____
2. _____	_____	_____	_____
3. _____	_____	_____	_____
4. _____	_____	_____	_____

Please exchange into:

- I would like to have free and flawless replacement.
- I would like to have refund on following bank account

Account holder: _____
 IBAN number: _____
 BIC (SWIFT-Code): _____
 Bank: _____

(Without the information of your bank details we cannot settle the balance.)

For any further questions please contact:

Mrs. Tehsina Nadeem
 Mr. Jens Hillebrand

E-Mail: service@esska.de
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 Date, signature

Replacement of same value, credit will be paid out or settled on account.